



Russ Nolan
Russ Nolan Music Productions
41-42 42nd Street, Suite 1-O
Sunnyside, NY 11104

Dear Russ,

Thank you for performing for our Spring Audit Managers' Offsite Event on April 19. Your musicians performed at the highest level, but what sets you apart from other musicians I've worked with is your ability to accommodate and adapt to your client's needs. I asked a lot of your band (asking you at the last minute to switch your role from background music to interacting with my presentation really changed your purpose – not to mention your repertoire), but you gladly put in the extra preparation you needed to make it a success for us. That's really going above and beyond the call of duty for any band. I hope other corporations will see the value you provide, not only in excellent musical entertainment, but in your superior customer service. I couldn't be more pleased with what you gave us, and if any prospective clients need to talk to your previous clients, please give them my name and information.

Many thanks for a job well done!

A handwritten signature in red ink, appearing to read "N. Brisby", is written over a light blue horizontal line.

Nathan Brisby
MetLife Sr. Business Consultant